

**ENGLISH 206
FINAL EXAM
FALL 2007 - 2008**

Name: _____

Section: _____

Instructor: _____

Time Allowed: 2 ½ Hrs

1. Assume the role of Professor Ziad Ibrahim from the FEA at AUB. Although your faculty does provide courses in environmental issues, you believe that there is a growing need to establish a separate major in “Environmental Engineering” at the FEA. Environmental engineers are in high demand globally. They should have both the theoretical and practical technical background of their field; they should be fully familiar with the industry and the environment they are working in; they should be creative, innovative, ethical and firm decision-makers.

Write an unsolicited proposal, in memo format, to the Dean of FEA, Dr. Ibrahim Hajj, arguing for the need to establish a Department of Environmental Engineering at AUB. The department would offer classes, with a primarily regional focus, in sustainability, environmental issues, etc. It would also emphasize specific skills that environmental engineers should have.

Use the relevant ideas in passages A and B to write your proposal. Use your discretion to supplement this information with needed details from your general knowledge. Begin your report on page 2. Use the back of the passage sheets for drafting if needed (**60 points**).



2. Gregory Pana (121 Mockingbird Lane, San Marcos, NV 87900) has written a letter of complaint to Donna Kahlili, the manager of CompuRam (4236 Silicon Dr., Reno, NV 87601). Gregory purchased a computer from a CompuRam branch in San Marcos. The San Marcos *Tattler* advertised that the computer “came loaded with all the software you’ll need to write effective letters and perform basic accounting functions.” (Gregory has a copy of this advertisement.) When Gregory booted up his computer, he expected to access word production software, multiple fonts, a graphics package, a grammar check, and a spreadsheet. All he got was a word processing package and a spreadsheet. Gregory wants Ms. Kahlili to upgrade his software to include fonts, graphics, and a grammar check; he wants a computer technician from CompuRam to load the software on his program; and he wants CompuRam to reimburse him \$400 (the full price of the software) for his trouble.

Ms. Kahlili agrees that the advertisement is partially misleading and will provide Gregory software including the fonts, graphics and grammar check. However, she refuses his other requests.

Write Ms. Kahlili’s letter of partial adjustment to Gregory based on the information provided. Write your letter on page 8. **(40 points)**

