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Time : 90 min.

PSPA 202
Introduction to Public Administration
Section 1
Final Exam

Fall 2005/06

BE BREIF AND PRECISE. SUPPORT YOUR ANSWERS WITH SUPPORTIVE EXAMPLES.

- I. Define the basic characteristics of **FOUR** out of the following six concepts: (10 pts.)
 1. Auditing
 2. Black Budgets
 3. Incrementalism
 4. The Hawthorne Experiments
 5. User Charges
 6. Arbitration

- II. Answer **THREE** out of the following four questions: (30 points)
 1. Compare and contrast *fiscal policy* and *monetary policy*.
 2. What is the difference between *leadership* and *management*? Why is micromanagement a trap in which so many leaders fall?
 3. Compare and contrast the *classical* and *systems* theories of organization in terms of their significance towards the development of a general theory of organization.
 4. What is the significance of performance appraisal and what are **four** of its basic types? Discuss.

GOOD LUCK ☺

Kindly return the question sheet with your exam booklet.